

Innovative products and extraordinary service

Centrix Solutions

Centrix Solutions, a Q2 company, provides financial institutions with innovative products used to manage risk and optimize operational efficiency.

Our software products are used to:

- Protect against account takeover
- Detect fraudulent transactions
- Assess customer risk
- Attract and retain customers
- Simplify and ensure compliance

The Centrix team provides in-depth knowledge and vast amounts of experience developing, delivery, and supporting quality products within the financial industry.

Centrix provides our customers with extraordinary service. Our customers consistently rate us at the top of all vendors that they work with in the industry.

“In utilizing the Centrix positive pay system we can offer two user friendly products to protect both the bank and our clients. **Not only is it easy for the bank to implement these services, but the automated features of the products allow us (as a 3 billion dollar bank) to compete with the positive pay products of much larger financial institutions.** And the ongoing service that Centrix provides is exceptional!”

Sherrie Teague, CTP, SVP Treasury
Management Director
USAmeriBank

The core principles that drive this level of service are:

- Treat all customers with respect
- Set reasonable expectations
- Be committed to customer expectations
- Be honest in all communications
- Always act with integrity

Centrix employees embody these principles on a daily basis. We encourage you to talk with financial institutions that work with Centrix and use our products to confirm the level of service delivered by Centrix.

“I want to let you know how much time and effort the Centrix Dispute Processing System (DTS) has saved our company. **The case management, automation and audit controls have greatly simplified our procedures and given us confidence that we are in compliance.** We also appreciate your customer service and willingness to listen to our ideas. It is good to have a business partner like Centrix.”

Scott Jennings, Chief Operating Officer
Summit Financial Group, Inc.

Centrix Solutions, a Q2 company, provides financial institutions with innovative products and services to detect fraud, manage risk, and ensure compliance.

For over 10 years, Q2 and Centrix Solutions have shared in Q2's mission to strengthen communities by strengthening their financial institutions. By combining the Q2 Platform with Centrix's time- and money-saving solutions, FIs are ensured a better, more secure, and more efficient experience—helping them compete to win in an always-connected world.

Centrix Exact/TMS

Positive Pay and Account Reconciliation

- ACH Positive Pay
- ACH Filter/Block
- Check Positive Pay/Payee Match/Teller Integration
- Full Account Reconciliation
- BAI2 Extracts
- ACH Detail Reporting (EDI Translation | Returns | NOC)

CentrixDTS

Debit Card Dispute Management (Reg E)

- Simplified Input (Integrated Dispute Forms)
- Back Office Review
- Customer Letters
- Reg E Timeline Management
- Transaction Posting
- Historical Audit

CentrixPIQS

ACH Originated File Validation

- Account Takeover Protection
- Real-time Monitoring
- Authorized Account Validation (White List)
- ACH File Calendar Validation
- SEC Code Validation
- Temporal File Limits

ACH and Customer Risk Management

- Transaction Activity Analysis
- Board of Directors Risk Reporting
- Customer Risk Review Workflow
- Relationship Manager Dashboard
- High Risk Originator Monitoring
- Temporal Risk Reporting
- Return Analysis

For more information, email centrixinfo@q2ebanking.com or call (531) 289-2400.

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